

General terms and conditions, including the right to revoke

1. Revocation instruction

Right of revocation

You have the right to revoke this contract within a period of fourteen days without giving reasons.

The period of revocation shall be fourteen days from the day on which you or a third party you designate who is not the carrier who has or has taken possession of the goods.

In order to exercise your right of revocation, you must inform us of your decision to revoke this agreement by means of a clear statement (for example, by mail sent by mail or by e-mail). You can use the enclosed sample revocation form but this is not required. Please send us your revocation by e-mail to gutschein@unsicht-bar-gmbh.de or by post to the unsicht-Bar GmbH, Voucher Administration, c/o Axel Rudolph, Kaiserin-Augusta-Allee 86, 10589 Berlin.

In order to keep the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the end of the revocation period.

Consequences of revocation

If you revoke this agreement, we will pay you all the payments we have received from you, including the cost of delivery (except for the additional costs resulting from the fact that you have chosen a different type of delivery than the most favorable standard delivery offered by us) Within a period of fourteen days from the date on which the notice of revocation of this contract has been received by us. For such repayment, we will use the same means of payment that you have used in the original transaction, unless you have expressly agreed otherwise; In no case will you be charged for these repayment fees.

We may refuse the refund until we have recovered the goods or until you have proved that you have returned the goods, whichever is earlier.

You must return the goods to us immediately or in any case no later than fourteen days from the date on which you inform us of the revocation of this contract. The deadline is respected if you send the goods before the end of the deadline of 14 days.

They bear the direct costs of returning the goods.

They shall only be liable for any loss in value of the goods if this loss in value is attributable to a handling which is not necessary for the purpose of checking the nature, characteristics and functioning of the goods.

End of regression instruction

2. Condition of the contract

The purchase contract comes through our confirmation of your order. Before submitting the order form, please check again if you have entered everything correctly. You will receive an invoice by e-mail from us. This usually takes only a few minutes. Please check also this document.

If you find an error, you can immediately cancel your order by sending an e-mail to gutschein@unsicht-bar-gmbh.de or by contacting us in any other way. Please write in the subject of your e-mail "Cancellation", the invoice number and your name (as stated in the order to be cancelled).

3. Delivery

Our vouchers are only distributed in the way of the download. The voucher is valid by an individual code, which is to be indicated at the redemption. We will send this code by e-mail. The voucher code can be redeemed after payment of the invoice. We will inform you by e-mail about the payment receipt. The coupon code is to be carefully kept by the purchaser. If the voucher is given away or resold, the previous owner of the voucher is responsible to inform the acquirer about the appropriate handling of the voucher code.

In particular, the code is to be kept securely like a password and protected from unauthorized access. If the voucher code is duplicated unauthorized, the unsicht-Bar GmbH cannot control or judge. The coupon code is valid for redemption, which is the first to be redeemed. In the case of fraud, the attempt to deceive or suspect other illegal activities in connection with the purchase of a voucher or a voucher, there is no entitlement to release or disbursement of affected vouchers.

4. Liability

We are liable according to the statutory provisions for damages to life, body and health which are based on a culpable breach of duty by us, our legal representatives or our vicarious agents. Furthermore, we are liable according to the statutory provisions for other damages, which are based on intentional or grossly negligent breaches of contract, as well as fraudulent intentions of us, our legal representatives or our vicarious agents. Insofar as the scope of application of the Product Liability Act has been opened, we are fully liable for its provisions. If our liability is due to a default due to default or due to a defect on the simple negligent violation of a fundamental contractual obligation, i.e. the simple negligent breach of a duty whose fulfilment the proper implementation of the contract is possible at first and on which you can regularly trust Is limited to the foreseeable and contractual type of damage at the time the contract is concluded. The same applies if you are entitled to damages instead of performance. No further claims for compensation against us exist, irrespective of the legal nature of the claims you have against us.

5. Validity of the vouchers

The vouchers are valid until the end of the third year after purchase. Vouchers purchased in 2020 are valid until 31.12.2023, vouchers from 2021 until 31.12.2024, etc.

6. Redeeming the vouchers

The voucher is redeemed by presenting the voucher code for payment in any unsicht-Bar dark restaurant, and the voucher being accepted there. If, after the purchase of the voucher, a new unsicht-Bar dark restaurant is established and opened, the voucher will also be accepted there. If, after the purchase of the voucher, a particular unsicht-Bar restaurant is closed there is no right of return of the voucher. You can find additional information on the redemption conditions at <https://www.unsicht-bar-gmbh.de/html/en/vouchers-redeem.html>.

7. Prices

The prices stated on the Internet include VAT.

8. Payment

You will receive the voucher code with your order. You can redeem the voucher by presenting the voucher code after receipt of money on our account. We will send you a payment confirmation.

9. Shipping charges

The vouchers are provided for download, the transmission of the codes takes place exclusively by e-mail. There are no shipping charges.

10. Notice

The EU Commission has set up an Internet platform for the online settlement of disputes ("OS platform") between entrepreneurs and consumers. The OS platform is available at <https://ec.europa.eu/consumers/odr/>.

11. Version

Date of these terms and conditions: 02.08.2025